

PulsePoint VERIFIED RESPONDER: FEATURE MATRIX

PULSEPOINT RESPONDER (Public Version)

Community members trained in CPR and willing to assist if an incident occurs near them. These individuals opt-in to receive CPR alerts from the PulsePoint app and affirm that they are CPR trained. They are anonymous when activated with a CPR-needed alert unless they choose to identify themselves. They are only notified of cardiac arrest events occurring in public places. These users are shown a filtered list of emergencies occurring in the community.

PULSEPOINT VERIFIED RESPONDER

Invited members of the community with medical or rescue training such as public safety retirees, CERT members, doctors, nurses, and residential security staff or residents with special neighborhood responsibilities. Verified responders are alerted to all cardiac arrest events in the jurisdiction, including private homes, and typically within a larger radius. These users are shown the same filtered list of emergencies that PulsePoint responders receive.

PULSEPOINT VERIFIED RESPONDER PRO

Public safety employees, firefighters, EMTs, paramedics, and law enforcement officers are assigned Verified Responder Pro status by Saratoga County Office of Emergency Services. The responders routinely encounter protected health information while on duty. They are alerted to all cardiac arrest events in the County, including private homes, and within a larger radius (1/2 mile versus 1/4 mile for public users). Verified Responder Pro users are shown a complete incident list with significant added capabilities.

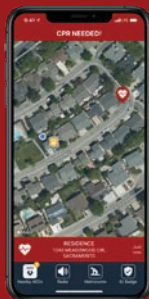
Features	PulsePoint Respond	Verified Responder	Verified Responder Pro
Nearby CPR-needed alerts	Public locations	All locations	All locations
Displayed incidents	Filtered	Filtered	All
Expanded medical incident type (stroke, fall, etc.)	No	No	Yes
Full incident address	Non-medical incidents	Non-medical incidents	All incidents
Routing (turn-by-turn navigation)	Non-medical incidents	Non-medical incidents	All incidents
Informed community alerts (wildfires, flooding, etc.)	Yes	Yes	Yes
Streaming dispatch radio	Yes	Yes	Yes
Additional notification types (MCI, mutual aid)	No	No	Yes
AED locations	Add	Manage	Manage
Bleeding control kits, epinephrine, and naloxone locations	Display	Manage	Manage
Destination Street View (Android only)	No	Non-medical incidents	All incidents
Digital ID badge	No	Yes	Yes
Apple Critical Alert support	Yes	Yes	Yes
Override mute and DND (user selectable)	Yes	Yes	Yes
Multi-language (English, French, Japanese, Spanish)	Yes	Yes	Yes
ADA Section 508 compliant	iOS	iOS	iOS

Apply for Verified Responder Status at www.surveymonkey.com/r/PPvr or use this QR code:



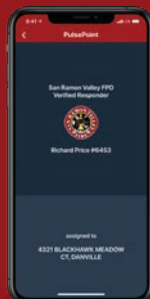


Additional Features for Verified Responders:



RESIDENTIAL RESPONSE

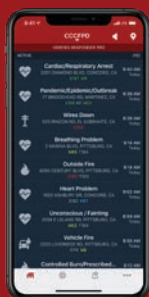
Verified responders are provided the exact location of every cardiac arrest in the jurisdiction, including private, residential incidents.



DIGITAL ID BADGE

Verified responders can present a personal, event-generated identification badge directly from the CPR needed activation screen.

Additional Features for Verified Responder - Pro Users:



ALL INCIDENTS

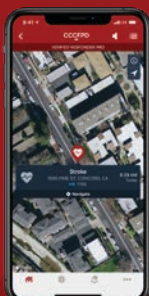
Professional verified responders see all incidents occurring in the jurisdiction. This replaces the filtered incident list (typically presented to community users).

COMPLETE ADDRESSES

Professional verified responders are provided the exact location of every incident, including the residential common place name, when available.

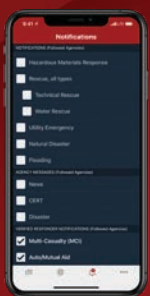
ADDITIONAL CALL DETAIL

Instead of seeing a generic "Medical Emergency" in the incident list, professional verified responders see the actual reported complaint, such as "pandemic" or "animal bite".



ROUTING

Professional verified responders are provided turn-by-turn spoken directions to every incident, including real-time traffic conditions, indoor maps, satellite imagery, and navigation beyond jurisdictional boundaries.



ADDITIONAL NOTIFICATION OPTIONS

Professional verified responders are provided a broader range of notification options including incident types with large-scale potential such as multi-casualty (MCI) and automatic/mutual aid.



DESTINATION STREET VIEW (ANDROID ONLY)

Verified responders can view an interactive Street View panorama of the destination address, which can be zoomed, rotated, and tilted to determine business type, evaluate exposures, sight utility lines, and identify access challenges. While still en-route to the scene, this feature provides immediate insight about the specific incident location. The CPR-needed activation screen also offers destination Street View.